

CANCELLATION POLICY

This policy covers cancellations or missed appointments booked for Acupuncture with Izzy Pask or Counselling with Miriam Devine

Cancellation window

For Counselling

For the initial consultation appointment, a minimum of 24 hours' notice is required for cancellation or rescheduling.

For recurring appointments, a minimum of one week's notice is required for cancellation or rescheduling.

For Acupuncture

A minimum of 48 hours' notice is required for cancellation or rescheduling.

Late cancellation fee

If cancellation occurs after this window, the full appoint fee will be payable to the relevant practitioner.

No-show policy

Clients who do not show up for their appointment without notice will be charged the full session rate.

Contact method

To cancel or reschedule, please contact us via email.

Izzy Pask (acupuncture): izzy@juniper-therapies.com

Miriam Devine (counselling): miriam@juniper-therapies.com

Exceptions

We understand that emergencies happen. Please contact us if you believe an exception should be made.

Policy changes

Our policy may be updated periodically. Please review the latest version on our website.